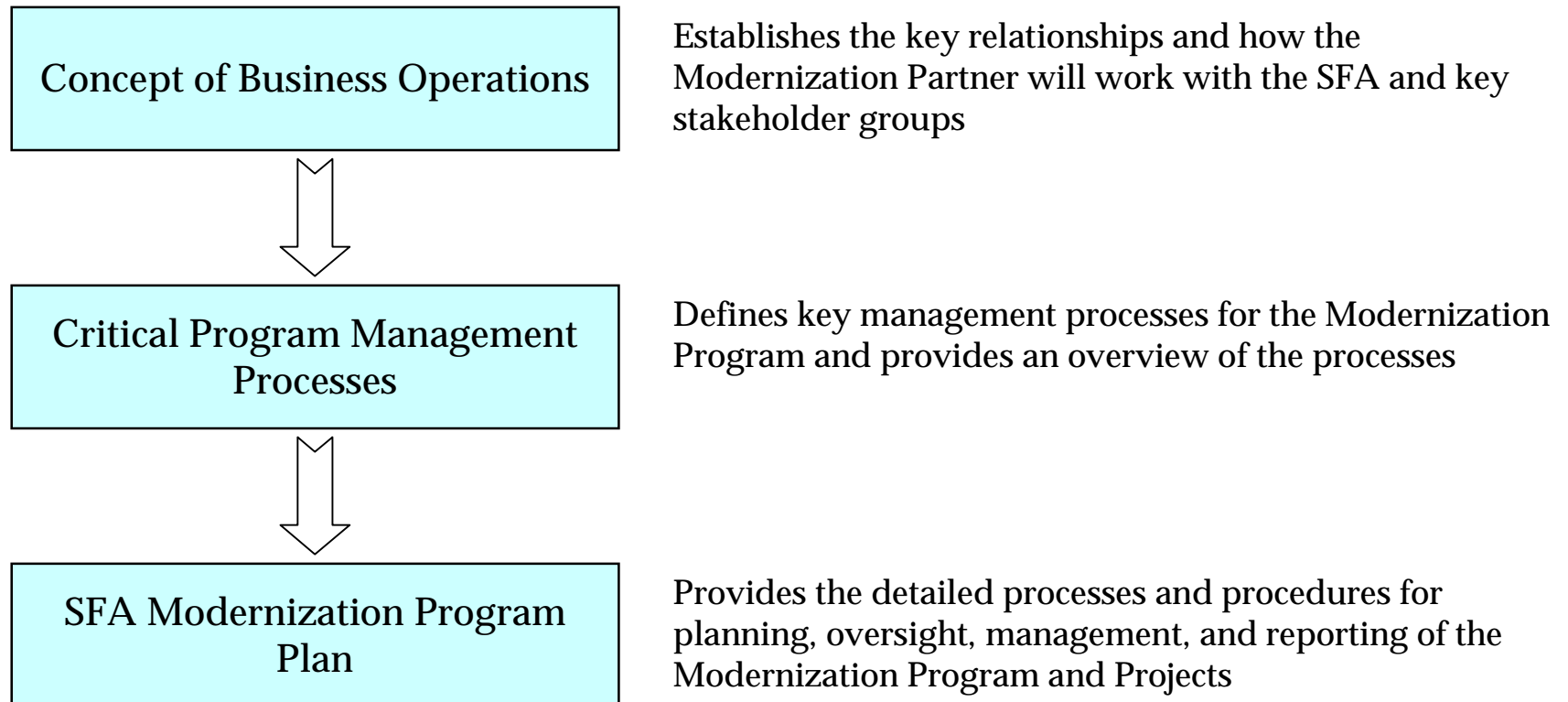


SFA Modernization Program

Overview of the Modernization Partner Program Plan

Relationship of Modernization Partner Deliverables to the Program Plan

The first three deliverables in the Modernization Program have built upon one another to establish foundations of the SFA Modernization Program



Overview: Modernization Partner Program Plan

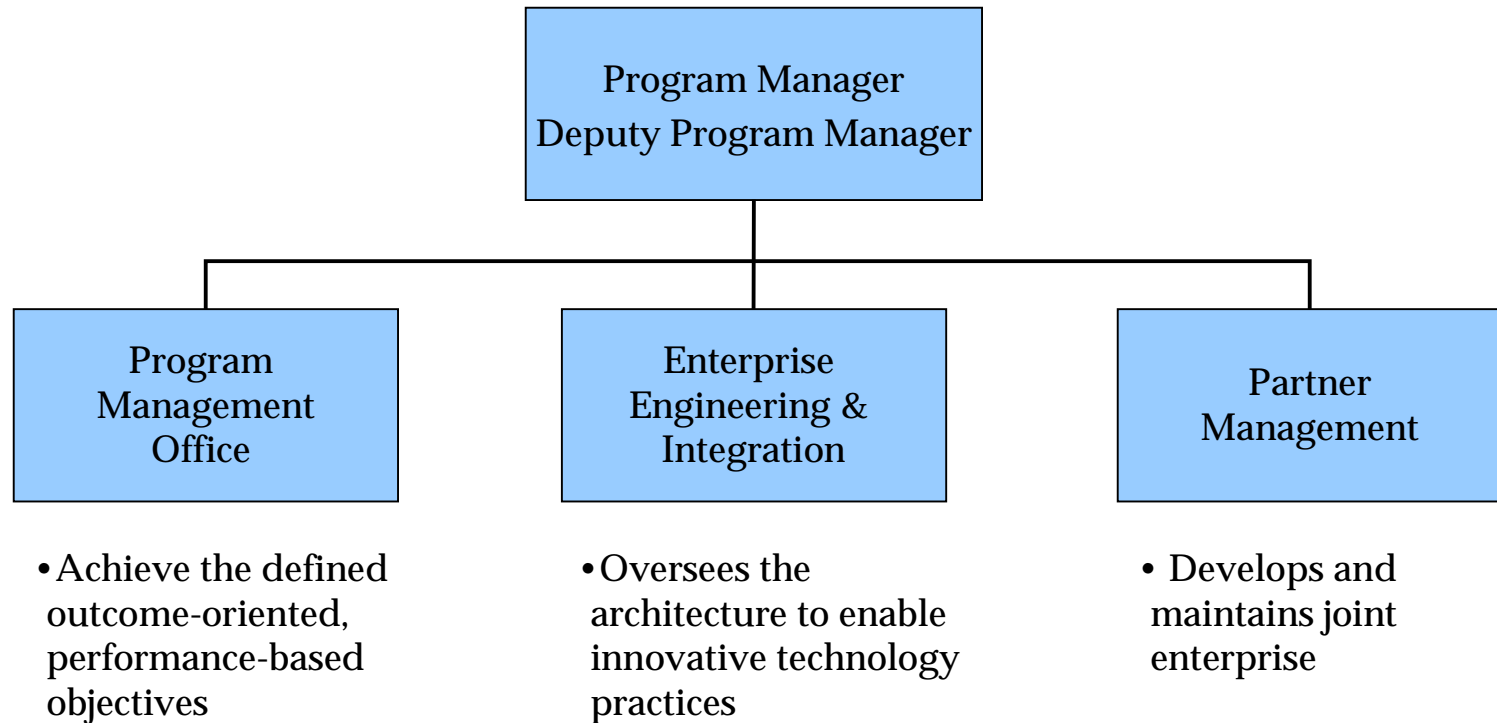
The SFA Modernization Program at the US Department of Education sets out to accomplish the objectives of the Performance Based Organization. The Modernization program will accomplish these objectives through reengineering business processes, business and technical architecture, utilizing best in business practices and commercial off the shelf software where appropriate to align with the performance objectives of the PBO.

The SFA Modernization Program requires a support structure to provide the oversight and reporting of Modernization activities to the SFA executive team and stakeholders so the right decisions can be made to achieve performance objectives. The Program Management function will:

- Maintain focus on the overall business objectives of the program
- Support strong interaction and involvement with SFA's decision making executives to provide information regarding the planned and proposed activities, recommendations and impacts of decisions

SFA Modernization Partner Program Organization

The SFA Modernization Partner Program is comprised of three programs led by Andersen Consulting Partners. As the Program progresses “new” initiatives/projects will be initiated and will be managed by the Program Management Office (PMO), with technical oversight from Enterprise Engineering and Integration (EIT), and contractual oversight by Partner Management.



Modernization Partner Program Plan

Program and Project Policies and Standards

Focused on achieving overall business goals of the program through defining, managing, and measuring individual Modernization Projects/initiatives.

Quality Plan

Seeks to measure/verify the ability of Modernization processes to deliver on SFA expectations, and continuously improve Modernization people, processes, and technology

Communication and Customer Relationship Management

Provides guidelines and mechanisms for communication with all SFA Modernization stakeholders.

Investment Management

Provides guidelines for maturing the IT Investment Management Process, ensuring that investments in new projects and capabilities are aligned with SFA strategy and business objectives,

Performance Management

Provides details on how Modernization Partner will work with the SFA to measure Modernization Partner contribution to improvements in business objectives against baseline on a continuous basis.

Student Financial Assistance Support

Modernization Partner will provide management and administration support to the SFA for matters concerning the Modernization program.